

Safety, Quality and Sustainability Policy

Intellihub is committed to providing safe, high-quality and sustainable products, services and workplaces, where our people feel empowered to actively participate, look out for the safety and wellbeing of each other, protect the environment, build customer trust, and continuously improve how we manage safety, quality and sustainability risks.

Scope

This policy applies to all employees, contractors and partners of the Intellihub Group across Australia and New Zealand, and to the planning, design, procurement, delivery, operation and improvement of our products, services, workplaces and business activities.

Principles and Actions

We approach safety, quality and sustainability as core business commitments, supported by an integrated HSEQ management system that helps us meet legal, regulatory, customer, stakeholder and internal requirements; manage risks and opportunities; protect people and the environment; deliver reliable products and services; and continually improve performance. We will do this by applying the following principles and actions:

- **Managing Risk Together:** apply risk-based thinking to identify HSEQ hazards, risks, opportunities and compliance obligations, and establish, implement and monitor controls to eliminate, reduce and manage risks as far as is reasonably practicable.
- **Set the Standard. Back your Team:** leaders demonstrate commitment, provide resources, consult and involve workers, and integrate HSEQ into business planning, product design, procurement, contractor management, operations, change decisions and everyday work.
- **Safe People. Trusted Products:** design, procure, operate and improve products and services to meet customer, legal, regulatory, quality and sustainability requirements, while preventing harm to people, the environment, customers and the business.
- **Connected Data. Clear Insights:** set measurable objectives and targets, monitor performance, evaluate compliance, investigate issues, complete audits and management reviews, and use connected data, assurance, incidents, hazards, customer feedback and operational insights to learn, improve and share lessons.
- **Health, Safety and Wellbeing:** Foster a culture of care that protects and promotes physical and psychological wellbeing, prevents harm, and encourages open dialogue where concerns can be raised, addressed and resolved.
- **Environmental Stewardship:** protect the environment, reduce pollution and waste, strengthen responsible sourcing, monitor and review environmental performance, and meet legal, regulatory, customer and stakeholder obligations.



Wes Ballantine
Group Chief Executive Officer