

intellihub

SUSTAINABILITY REPORT

FY2026

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We would like to acknowledge the Traditional Custodians of the land and pay our respects to Elders past, present, and emerging.

We extend that respect to all Aboriginal, Torres Strait Islander and Māori peoples.

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INTRODUCTION

OUR COMMITMENT



Wes Ballantine
Chief Executive Officer

At Intellihub, Environmental, Social and Governance (ESG) is embedded in how we help simplify the energy transition. As we connect millions of energy and water assets across Australia and New Zealand, we are focused on building a business that is sustainable, resilient, and responsible. This means reducing environmental impacts, strengthening supply chain integrity, protecting our people, and maintaining strong governance across our operations.

Our ESG approach supports our broader purpose of delivering better energy outcomes for customers, communities, retailers, networks, and stakeholders. We are deeply committed to global sustainability priorities as we help our customers and partners navigate the energy transition towards a more efficient, flexible, and sustainable future.

OUR PURPOSE: **Simplify your energy transition**

ABOUT INTELLIHUB

Intellihub is Australia and New Zealand's fastest-growing smart energy infrastructure company. Through smart metering, data, connectivity, and behind-the-meter technologies including solar, batteries, EV charging, hot water, water, and pool control solutions, Intellihub helps consumers, retailers, and networks simplify the energy transition. Intellihub is a 50/50 joint venture between Pacific Equity Partners (PEP) and Brookfield.

3.5M+
smart meters under management

40,000
new smart meters installed each month

50+
energy retailers served across ANZ

Our story

What began with smart meters has grown into something much bigger. We exist to make the energy transition simpler, smarter, and more accessible for everyone – through connected hardware, intelligent software, and real-time data to help retailers, networks, and consumers optimise their energy.

Our future

By combining hardware, software, and data, we help customers reduce costs and gain greater control of their energy use, while supporting retailers and networks to streamline operations, manage load flexibility, and deliver grid stability.

Sustainability at Intellihub

The responsibility to take care of our planet falls on everyone. As a business, we believe in the power of our choices to have a positive impact on our planet and our people. We use our Environmental, Social and Governance (ESG) framework to find ways we can make our operations as ethical, sustainable and supportive as possible.

OUR OPERATING COMPANIES: zelora Backed by BUNNINGS, EVSE, pooled, POWERMETRIC, evergen


APPROACH

INDUSTRY & OUR ROLE

Intellihub's business model operates at the intersection of significant industry change, widespread deployment of key infrastructure and ever-changing stakeholder expectations.

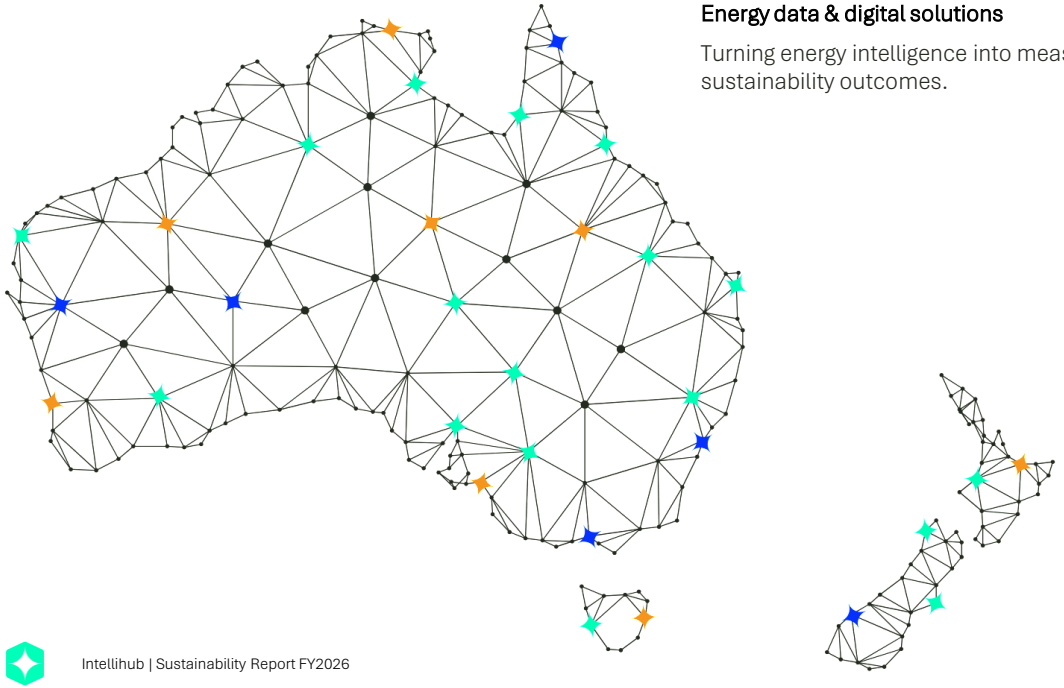
Our portfolio of devices; smart meters, batteries, solar and EV charging, give customers the data and flexibility to shift to lower-carbon energy, while our asset lifecycle and supply-chain practices reduce emissions and waste.

We exist to simplify the energy transition – and this mission guides our strategy, risk management, product stewardship and sustainability priorities.

Energy transition and environment	Technology, people and customer expectations	Markets, regulation and supply chains
Decarbonisation Demand for credible emissions data, renewable electricity and practical pathways to reduce operational and value-chain impacts.	**Digital energy systems** Data, automation and connected assets are enabling smarter energy management and new customer solutions.	**Climate disclosure** Mandatory reporting is increasing expectations for governance, evidence, methodologies and assurance-ready ESG information.
Distributed energy growth Smart meters, batteries, solar, EV charging and flexible demand services are expanding the role of digital energy infrastructure.	**Cyber and data integrity** Greater connectivity increases the importance of secure systems, reliable information and strong governance controls.	**Policy-led opportunity** Energy-transition policies can accelerate uptake of solar, batteries, smart meters and flexible demand services.
Circular economy High-volume metering assets increase the importance of recovery, materials reporting and responsible end-of-life management.	**Skills and workforce change** Growth in smart-energy technologies increases demand for specialist capability, safe delivery and adaptable ways of working.	**Supply-chain resilience** Global sourcing, labour availability and disruption require stronger due diligence, product stewardship and commercial resilience.
Climate resilience Physical and transition factors require structured assessment, scenario analysis and integration into business decisions.	**Responsible participation** Customers, employees and communities expect inclusive engagement, wellbeing, accessibility and measurable social value.	**Trust and accountability** Investors, retailers and regulators increasingly expect transparent performance, ethical sourcing and credible sustainability claims.

ENABLING A LOWER-CARBON FUTURE

Intellihub is at the forefront of the energy transition, providing the digital infrastructure and data insights that enable renewable integration, electrification, smarter energy management and a more sustainable, resilient energy future across Australia and New Zealand.



Empowered energy choices

Smart metering

Putting customers at the centre of a cleaner, smarter energy future.

Energy intelligence

Energy data & digital solutions

Turning energy intelligence into measurable sustainability outcomes.

Renewable participation

Solar & battery metering

Enabling more homes and businesses to generate, store and share renewable energy.

A flexible grid

Flexible demand & grid services

Balancing the grid for a renewable-powered future.

Electric mobility

EV charging

Powering the transition from fossil fuels to electric transport.

OUR STAKEHOLDERS

Our stakeholders influence, deliver and are affected by our operations. Through ongoing consultation and partnership, we manage impacts and support long-term value.

Customers and energy partners

What we focus on

- Maintain open, accurate and timely communication.
- Collaborate on service, innovation and transition priorities.
- Use feedback and performance insights to improve outcomes.

Employees and contractors

What we focus on

- Consult through toolbox talks, HSE Forums, committees and digital channels.
- Encourage participation in risk assessments and change processes.
- Provide safe, inclusive and accessible ways to raise concerns.

Government, regulators and industry

What we focus on

- Meet legal and regulatory requirements and respond to changes.
- Provide verified, consistent external information.
- Participate in consultation and industry collaboration.

Indigenous Communities of Australia and New Zealand

What we focus on

- Grow Indigenous business opportunities through procurement.
- Support recruitment and employment pathways.
- Build cultural awareness and measure progress annually.

Investors and shareholders

What we focus on

- Clear, consistent and decision-ready reporting.
- Strengthen ESG data controls, evidence and assurance.
- Communicate material risks, opportunities and progress.

Suppliers and field service partners

What we focus on

- Set clear conduct, safety and responsible sourcing expectations.
- Apply due diligence, assessment and remediation processes.
- Collaborate on circularity, capability and performance improvement.

Communities

What we focus on

- Maintain open channels for community questions and concerns.
- Direct partnership effort to locally identified priorities.
- Close the loop on feedback with visible actions and results.

Technology and delivery ecosystem

What we focus on

- Align on service quality, resilience and information security.
- Collaborate on innovation and emerging energy solutions.
- Manage shared risks through clear governance and accountability.

PATH FORWARD

Our FY2026 performance themes mapped to the UN Sustainable Development Goals, with the work plan that carries them beyond FY2026.

SDGS	Ambitions	Initiatives	Impact	Next steps
	Support the transition to a lower-carbon energy future and lift the maturity of emissions reporting.	Established a carbon accounting platform. Enabled activity-based emissions reporting for Scope 1 and 2. 100% Renewable electricity procured for two offices.	Total emissions 112,174 tCO_2-e 100% Scope 1 and 2 data activity–based.	Extend renewable procurement. Mature Scope 3 data. Set reduction targets supported by robust. data governance supported by assurance.
	Maximise recovery, reuse and recycling of end-of-life metering assets across the meter lifecycle.	Launched the Circular Economy Program, closing the loop on end-of-life meters. Partnered with specialist recyclers in Australia and New Zealand that recover the most from each meter. Stood up resource recovery governance and first-time recovery reporting.	Materials recycled (Tonnes) - 61 Material overall recovery rate - 99.1% Avoided carbon emissions - 88.1 tCO_2-e	Maximise recovery of assets and materials. Scale the Circular Economy Program across all product streams.
	A workplace where people feel safe, respected and supported, with a strong culture of engagement, growth and development.	Risk-based safety assurance and field oversight. Wellbeing and mental health programs. Diversity, Equity and Inclusion Action Plan Targeted employee engagement initiatives. Compliance, safety and conduct training.	TRIFR - 0.80 OH&S Training participation - 94% Engagement score - 68% Above WGEA Industry Benchmark - Achieved.	Drive TRIFR to meet compliance. Broaden inclusion measures. Deliver DEI action plan. Expand leadership and capability pathways.
	A culture of integrity and accountability, with governance that meets evolving regulatory expectations.	Established the Sustainability. Management Committee, giving ESG formal board-level oversight. Developed an ethical sourcing Code of Conduct modern slavery training for employees. Strengthened ESG data controls and laid the foundations for FY27 climate reporting compliance.	Modern Slavery Training Completion 94% Completed WGEA report pay gap reduction and industry comparison Places Action Plans for identified High Risk suppliers for Modern Slavery.	Extend assurance scope. Deepen supplier due diligence. Complete mandatory climate reporting readiness.


PERFORMANCE

FY2026 HIGHLIGHTS

Our FY2026 highlights show progress across environmental, social and governance priorities, guiding our next steps.

Environment

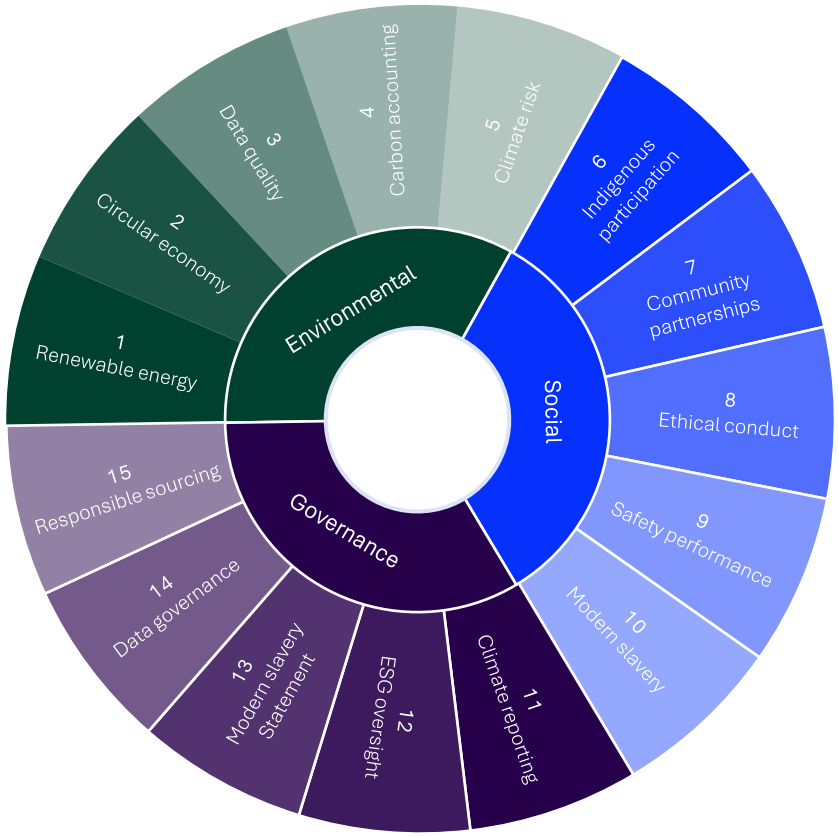
1. **Renewable energy:** Two offices now powered by 100% renewable electricity.
2. **Circular economy:** Established a circular economy initiative to recover valuable materials from end-of-life meters in ANZ.
3. **Data quality:** Transitioned Scope 1 and 2 emissions from estimates to activity-based data.
4. **Carbon accounting:** New platform established to measure and report emissions accurately.
5. **Climate risk:** Integrated climate risks and opportunities into strategic and governance processes.

Social

6. **Indigenous Participation Plan:** Implemented across our operations.
7. **Community partnerships:** Strengthened partnerships with Indigenous businesses and local communities.
8. **Ethical conduct:** Maintained a strong ethical culture with zero reported conduct breaches.
9. **Safety performance:** Achieved our TRIFR safety performance target.
10. **Modern slavery:** Achieved 94% completion of modern slavery awareness training.

Governance

11. **Climate reporting:** Established the foundations for FY27 climate reporting compliance.
12. **ESG oversight:** Established the Sustainability Management Committee to strengthen ESG governance.
13. **Modern Slavery Statement:** Maintained compliance through the timely submission of our Modern Slavery Statement.
14. **Data governance:** Improved data integrity through stronger governance controls.
15. **Responsible sourcing:** Developed an ethical sourcing Code of Conduct to strengthen supplier accountability.



CLIMATE & ENERGY

Support the transition to a lower-carbon energy future. Enable better environmental decision-making through robust data and governance.



Ambition

- Build a reliable emissions baseline to guide carbon reduction decisions.
- Improve the accuracy of operational Scope 1 and 2 emissions reporting.
- Improve visibility of emissions across our value chain.
- Strengthen confidence in our emissions data through consistent, activity-based reporting.
- Understand climate risks and identify opportunities to strengthen business resilience and create value through the low-carbon transition.

Initiatives

- Established a carbon accounting platform to measure and report emissions.
- Documented emissions calculation methods and data sources to support consistent reporting.
- Established the foundations for measuring and reporting Scope 3 emissions across our value chain.
- Shifted Scope 1 and 2 emissions reporting to an activity-based approach.
- Identified and assessed climate risks and opportunities and their potential business impacts to inform business planning.

Impact

112,174
Total greenhouse gas emissions tCO_2-e.

272
Scope 1 and 2 tCO_2-e.

111,902
Scope 3 tCO_2-e.

100%
Scope 1 and 2 data activity-based.

Yes
Climate risks identified and assessed, and climate opportunities identified.

CIRCULAR ECONOMY & SOCIAL VALUE

We aim to promote responsible consumption and production and carbon avoidance, while supporting inclusive, sustainable communities through community and Indigenous engagement, aligned with UN SDGs 11, 12 and 13.



Ambition

Maximise the recovery, reuse and recycling of end-of-life assets.

Increase the material recovery rate, diverting waste from landfill back into production.

Increase avoided carbon emissions through the recovery and recycling of end-of-life assets.

Support inclusive, sustainable communities by strengthening community and Indigenous participation.

Initiatives

Launched Intellihub's Circular Economy Program across Australia and New Zealand, establishing a structured approach to material recovery, resource reuse, and waste reduction.

Established reporting and governance for resource recovery performance.

Expanded partnerships with certified recyclers across Australia and New Zealand to recover materials and support emissions avoidance.

Strengthened partnerships to support community engagement and inclusive participation.

Impact

61 tonnes
Materials recycled.

99.1%
Material overall recovery rate.

88.1
Avoided tCO_2-e carbon emissions.*

Yes
Indigenous Participation Plan in place to guide community engagement.

* Estimated using recognised emission factors.

PEOPLE, SAFETY & WELLBEING

We support gender equality and decent work under UN SDGs 5 and 8 through inclusive employment, stronger safety practices and investment in employee wellbeing and capability.



Ambition

- Support the wellbeing, safety and success of our people.
- Equip our people with the knowledge and skills to work safely every day.
- Sustain employee engagement and build future ready capability.
- Improve gender balance and create equal opportunities for women across our workforce.
- Foster an ethical, respectful workplace where everyone feels safe, valued and free from discrimination.

Initiatives

- Strengthen proactive risk management, safety leadership, and hazard prevention across all operations.
- Delivered OH&S training to build awareness of workplace hazards and safe work practices.
- Continued employee engagement and wellbeing initiatives to support a positive, connected workplace.
- Maintained a focus on gender balance and equal opportunity across the workforce.
- Promote ethical behaviour and non-discrimination through employee training and clear channels for raising concerns.

Impact

0.80
TRIFR (total recordable injury frequency rate)

94%
OH&S training participation rate.

68%
Employee engagement score.

Achieved
Above WGEA Industry Benchmark

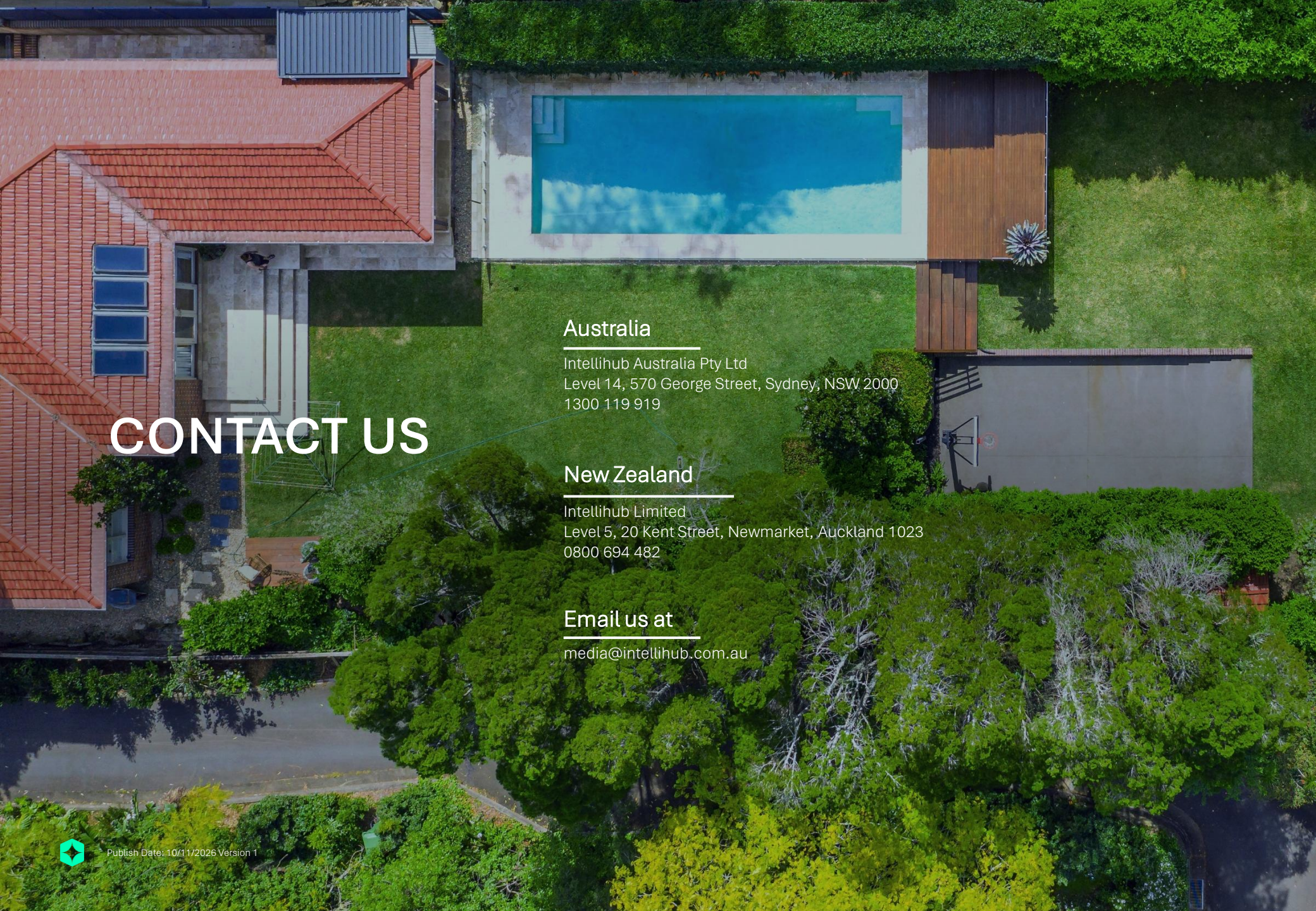
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Ethical conduct and discrimination cases.

GOVERNANCE & RESPONSIBLE BUSINESS

Responsible sourcing and stronger ESG oversight promote sustainable business practices and transparent, accountable decision-making, supporting UN SDGs 12 and 16.



Ambition	Equip our people to recognise and respond to modern slavery risks.	Identify and manage modern slavery risks across our supply chain.	Strengthen oversight and accountability for climate related matters.	Meet workplace gender equality obligations and improve transparency.	Maintain oversight of climate risks and opportunities through ongoing management and review.
Initiatives	Delivered modern slavery training to build employee awareness of risks.	Screened all key suppliers for modern slavery risks.	Introduced Sustainability Management Committee to oversee sustainability priorities and progress.	Prepared and lodged the annual WGEA report with supporting gender pay analysis.	Assessed identified CROs and continued to manage and review them.
Impact	**94%** Modern slavery training completion.	**Yes** Action plan in place for identified high-risk suppliers.	**2** Sustainability Management Committee Meetings conducted.	**Yes** FY2026 WGEA report submitted	**Yes** Identified CROs under ongoing management and review.



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